



# W Western Fire Protection Inc.

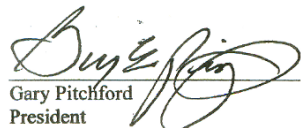
We are pleased to announce the promotion of Lyle Hall to Vice President and minority owner of Western Fire Protection, Inc.


Lyle has brought many years of expertise to our firm and will help all of us grow in the future years.

As always, Rem and I would like to thank all of our employees for all of your efforts to make our firm one of the most respected fire sprinkler companies in San Diego and Yuma areas.

We look forward to the coming years with our new management team in place.

Very truly yours,

  
 Gary Pitchford  
 President

  
 Rem Dunsmore  
 Vice President

## Lyle named vice-president at Western Fire Protection

As you can see in the above letter, Lyle has been promoted to Vice-President of the company he has been working at for many years. In addition, he becomes a part owner, and we congratulate him and wish him much success in the future.



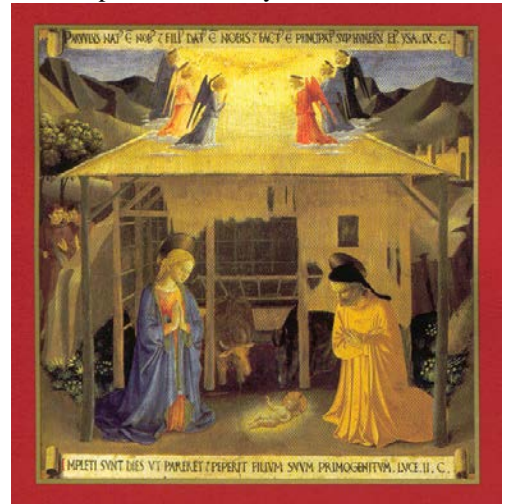
In addition to designing and installing sprinkler systems for new buildings Lyle's company also services previously installed systems. Recently, the industry has experienced some severe and unexpected corrosion problems leading to leakage in systems in service. This problem has been traced to bacterial growth within the system, which results in premature failures. We have been reviewing with Lyle some of the literature on this subject, and some

proposed chemical treatments to prevent its reoccurrence. The magnitude of the problem is such that the company has set up a special operation to apply some patented technology to clean out corroded pipes and then apply a protective coating to prevent additional problems. Lyle is in charge of this effort, and a successful solution is a very important part of the company's

future growth and success. We certainly wish him well in this important responsibility.

## One more family Christmas Card leftover

Recently, we received one additional Christmas message, from Ophelia Merica. She is the wife of the late Byron Merica, Edith's brother. After escaping from the hostage crisis in Tehran many years ago, Byron lived in Paris. He passed away several years ago. Ophelia has lived in Nice for many years, and we visited her the last time we were in France. When Grandma was a teen-ager she and Ophelia were very close friends.



*Nice January 2003  
 Dear Edith & Franca  
 Thank you for your  
 nice card -  
 I wish you and your  
 family all good  
 things for 2003  
 Much love  
 Ophelia  
 P.S. I hope you like your  
 new house!*

# The Riel Family Newsletter

Catch the News

March, 2003

## Grandma suffers severe neck pain problem

A few Sundays ago Grandpa and Grandma were enjoying our regular afternoon movie. As we left, Grandma began to complain of a very severe neck pain. It bothered her so much that we went straight to the urgent care facility at Rees-Stealy clinic. She was x-rayed, fitted with a neck brace, and given some medication. She felt pretty bad for the next few days. On the following Thursday she saw the doctor, and he attributed the problem to degeneration of cartilage in the upper spine. He suggested the arthritis medication called Celebrix, and gave her some samples to try out. He also recommended physical therapy. The medication seemed to help a lot, and an initial PT session was accomplished. Improvement was noticed, and more sessions are scheduled. However, she has been slowed down a bit. For example, on the following Saturday Listy and Birdy came over for lunch and a shopping spree. Grandma made the lunch, as you can see in the picture, but passed on shopping in favor of resting at home. The good news, however, is that we were back on the golf course a week later, so things are getting better.



## More maintenance problems at new condo

Recently the garage door opener began to make some loud noises, and it appeared that there was trouble ahead. On a Saturday Ed examined the device and predicted that it would fail soon. Sure enough, on the following Tuesday it let out a loud rattle and died. On the following Saturday Ed determined that the problem was with the screw drive part that engages the long rotating drive gear. It was easily removed, and a telephone call to a local Genie



dealer revealed that a spare part was in stock. The new part was installed and the opener now is as good as new. For what may be a first, we were able to repair a device rather than throw it away and buy a new one. We were so pleased with the results that we took off for lunch, to celebrate.



As you can see in the picture, Grandma has shed the neck collar, and is feeling better.

## Grandpa attends READ awards banquet

On February 22 Grandpa attended the 15<sup>th</sup> anniversary recognition dinner and awards ceremony. Grandma's neck problem precluded her attendance, but Grandpa's two students were there to enjoy the evening.

